## What Conditions Can Be Treated via Virtual Care?

#### Virtual Care Services Available

COVID-19 screening

A cno

Acid reflux

Allergy symptoms:

Asthma flare up

Birth control or Plan B

Bug bites, impetigo,

Cankers and cold sores

Coughing & sore throat

Dental consultations

Farache

Eye infection or pink eye

Follow-up for select ongoing conditions: emphysema, diabetes & hypertension (high blood

Gout flare up

Head lice

Hemorrhoids

Herpes recurrence

Poison ivy

Questions about a current ongoing condition

Review of recent lab

Referrals (specialists & Allied Health, such as physiotherapy, massage therapy or psychologist)

Requisition for blood test, X-ray, & ultrasounds

Sick note

STI symptoms & routine

STI testing

Shingles

Sinus infection

Skin issues, rashes & skin

conditions

Toenail or fingernail

infection

Urinary tract infection (UTI) symptoms

Weight loss

WSIB Form 8 (initial report) completed for a minor workplace injury

Visit our website for a complete list of eligible services & conditions.



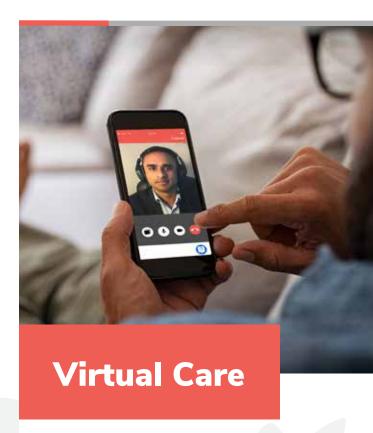


#### **Book Your Virtual Care Visit Today**

Visit our website to get the healthcare you need from your home or office.



AppletreeMedicalGroup.com



Online Doctor Consultations Made Easy

### Appletree Virtual Care

#### What is Virtual Care?

Virtual Care allows you to connect to an Appletree doctor via video or phone. You can use your smartphone or log onto your computer from the comfort of your home or office.

#### Is There a Cost for Virtual Care?

Virtual Care services are covered under OHIP for all Ontarians with a valid Ontario health card (dental care excluded). When creating your profile for your Virtual Care appointment, you will be asked to provide your OHIP number and version code. Additional fees may be required for sick notes and other forms.

Patients without OHIP coverage must pay for Virtual Care services. Standard service fees are charged and will be clearly communicated to you as you book your appointment. You may be eligible for reimbursement through your company or university benefit plan or through your home province.

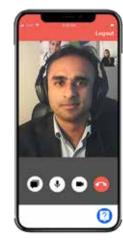
## Can I Get a Prescription through Virtual Care?

Yes! Your prescription may be emailed to you or can also be faxed automatically to the pharmacy of your choice. When creating your account, you will have the opportunity to provide the name

and fax number of your preferred pharmacy.

# Which Device Can I Use to Connect to My Appointment?

You can connect to your Virtual Care appointment using a smartphone, tablet or desktop computer. Both telephone and video appointments are available.



#### We're Ready to Care for You

#### **Medical Care**

- 75+ Licensed Canadian Physicians
- Walk-In Services
- Family Medicine Services
- Prescriptions & Follow-Ups

#### **Specialty Care**

- 25+ Specialists
- Carodiologists & Dermatologists
- Sports Medicine & Vascular Surgery
- Obstetrics, Gynecologists & Pediatrist

#### **Dental Care**

- Dental Pain
- Abscesses
- Urgent & Non-Essential Dental Concerns

#### **Prepare for Your Virtual Care Visit**



#### **Book Your Appointment**

Virtual Care appointments are available online seven days a week.



#### Covered by OHIP

Ontario residents with a valid health card can book Virtual Care without having to pay.



#### Prepare

Check that your WiFi, webcam and speakers are working. Have a list of current medications ready.



#### Complete a Survey

Complete a secure and private online medical survey prior to your Virtual Care visit.



#### Check-In Online

At the date and time of your appointment, click on the link provided to you via email or text.



#### Connect With a Doctor

Your doctor will listen to your health concerns, give medical advice and send prescriptions directly to your pharmacy.