**What Conditions Can Be Treated via Virtual Care?**

Virtual Care Services Available

- COVID-19 screening
- Acne
- Acid reflux
- Allergy symptoms: nose/eyes
- Asthma flare up
- Birth control or Plan B
- Bug bites, impetigo, ringworm
- Cankers and cold sores
- Coughing & sore throat
- Dental consultations
- Earache
- Eye infection or pink eye
- Follow-up for select ongoing conditions: emphysema, diabetes & hypertension (high blood pressure)
- Gout flare up
- Head lice
- Hemorrhoids
- Herpes recurrence
- Poison ivy
- Questions about a current ongoing condition
- Review of recent lab results
- Referrals (specialists & Allied Health, such as physiotherapy, massage therapy or psychologist)
- Requisition for blood test, X-ray, & ultrasounds
- Sick note
- STI symptoms & routine STI testing
- Shingles
- Sinus infection
- Skin issues, rashes & skin conditions
- Toenail or fingernail infection
- Urinary tract infection (UTI) symptoms
- Weight loss
- WSIB Form 8 (initial report) completed for a minor workplace injury

Visit our website for a complete list of eligible services & conditions.

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**Book Your Virtual Care Visit Today**

Visit our website to get the healthcare you need from your home or office.

[AppletreeMedicalGroup.com](http://AppletreeMedicalGroup.com)
What is Virtual Care?
Virtual Care allows you to connect to an Appletree doctor via video or phone. You can use your smartphone or log onto your computer from the comfort of your home or office.

Is There a Cost for Virtual Care?
Virtual Care services are covered under OHIP for all Ontarians with a valid Ontario health card (dental care excluded). When creating your profile for your Virtual Care appointment, you will be asked to provide your OHIP number and version code. Additional fees may be required for sick notes and other forms.

Can I Get a Prescription through Virtual Care?
Yes! Your prescription may be emailed to you or can also be faxed automatically to the pharmacy of your choice. When creating your account, you will have the opportunity to provide the name and fax number of your preferred pharmacy.

Which Device Can I Use to Connect to My Appointment?
You can connect to your Virtual Care appointment using a smartphone, tablet or desktop computer. Both telephone and video appointments are available.

Medical Care
- 75+ Licensed Canadian Physicians
- Walk-In Services
- Family Medicine Services
- Prescriptions & Follow-Ups

Specialty Care
- 25+ Specialists
- Cardiologists & Dermatologists
- Sports Medicine & Vascular Surgery
- Obstetrics, Gynecologists & Pediatric

Dental Care
- Dental Pain
- Abscesses
- Urgent & Non-Essential Dental Concerns

Prepare for Your Virtual Care Visit
- Book Your Appointment: Virtual Care appointments are available online seven days a week.
- Covered by OHIP: Ontario residents with a valid health card can book Virtual Care without having to pay.
- Prepare: Check that your WiFi, webcam and speakers are working. Have a list of current medications ready.
- Complete a Survey: Complete a secure and private online medical survey prior to your Virtual Care visit.
- Check-In Online: At the date and time of your appointment, click on the link provided to you via email or text.
- Connect With a Doctor: Your doctor will listen to your health concerns, give medical advice and send prescriptions directly to your pharmacy.

Learn More or Book an Appointment at AppletreeMedicalGroup.com/Virtual-Care